

21 February 2017

## Financial relief for Suncorp customers impacted by bushfires

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Suncorp Bank has released a financial relief package for customers impacted by the recent bushfires across parts of New South Wales.

Suncorp Bank Regional Manager, Julie Ripper, said Suncorp was committed to supporting customers as they dealt with the aftermath of the fires.

“Suncorp Bank’s financial relief package provides customers with flexible finance options during times of hardship due to extreme natural hazard events,” Ms Ripper said.

“All Suncorp Bank customers impacted by the bushfires are eligible for support and our staff are ready to assist them with their financial concerns.”

Effective immediately, Suncorp Bank is offering the following relief assistance options to impacted customers:

- An opportunity to defer loan repayments for a period
- Residential, personal, business and agricultural loan rearranging without the cost of most bank fees
- Waived early withdrawal fees for those clients wishing to withdraw from term deposits
- Refund of merchant rental fees for a period.

Suncorp Bank customers should contact the Call Centre on 13 11 75 or visit [www.suncorpbank.com.au](http://www.suncorpbank.com.au)

Suncorp Insurance customers can lodge a claim 24 hours a day by calling 13 25 24 or online at [www.suncorp.com.au](http://www.suncorp.com.au)

**Ends**

**For more information contact:**

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